Anti-Covid-19 Safe Stay

Dear guest,

We have implemented new sanitization procedures, deeper cleaning and anti-covid-19 preventive measures that we wish to share with you so you are thoroughly aware of our commitment to guarantee you an even safer stay at Nu Hotel.



system which offers a unique feature compared to the traditional ones.

The water flow through both ceiling and floor ducts eliminates the air recycling's potential risk of circulation of germs, bacteria and viruses.

Ventilation and air purification operate through two additional independent ducts, where one aspirates and filters the air directly from the outside, and the second one aspirates and expels it from the inside of your room to the exterior.

Therefore, the air quality is not compromised during the recycling process, which guarantees absolute hygiene safety throughout the hotel.



Rooms and common areas will be cleaned and sanitized exclusively with certified medical-surgical products.



Hygiene and sanitization seal

A seal on the door knob will indicate that your room has been properly cleaned and sanitized and has no longer been accessed after completion of this process.



You will conveniently find a kit of disposable safety supplies in your room. This includes a mask, disinfectant gel and a sanitizing luggage kit.



Touch Points Extra-Care

Extra disinfection of the main contact surfaces will be executed. These include door knobs, TV remote controls, room phones and lift's push-button panels.



Pens, paper, brochures and hotel directories will be removed from the rooms. We will instead provide you with all necessary information in digital format and, on request, we will gladly supply you with any stationery you might need.



Contact us from your smartphone

You can reach our staff directly from your smartphone without using the room phone, though properly sanitized. Book your breakfast, choose its menu or request any other room service in total safety.



Web Check-in / Web Check-out

In order to reduce the time spent in common areas and limit contact with the Front Office, you could do your check-in and check-out directly online.



signs at the reception.



Hand sanitizer dispensers in common areas

Hand sanitizer stands will be conveniently located at the entrance hall, lounge bar, rooftop breakfast room and on each floor in the immediate vicinity of the lifts. Please do use them whenever you pass by them.



In the presence of guests, a wavelength ultraviolet lamp system capable of sanitizing the air, surfaces and push-button panels will remain always on.



Limited access to common areas

You can access common areas (breakfast room, restaurant, lounge bar), while respecting the maximum number of guests that can be present at the same time.



Your safety is important to us.

We take care of it during your stay at NU HOTEL